

# SMART PHONE™

## All Solutions on one standardized platform!

Finally! Novavox presents the first fully integrated communication product designed especially for small and medium sized enterprises.

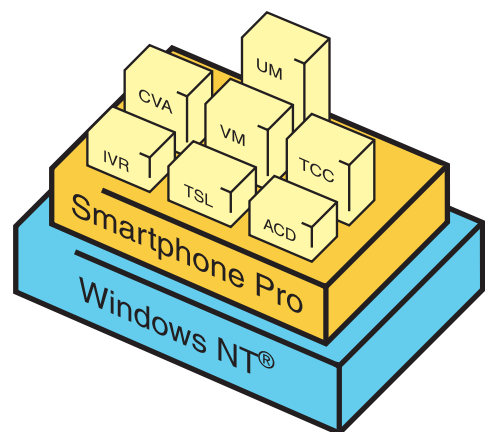
The Smartphone Pro Communication Office is the first and unique office communication concept of its kind. It's especially designed for small and medium enterprises. With its range of communication solutions it covers all needs of the enterprise. Usability, low investment risk and scalability are only a few of all the reasons that are making the Communication Office unique and really affordable.

# The Office Solution That Takes Your Breath

The concept of creating an office communication platform such as the Smartphone Pro was developed some years ago. By analysing the market of computer telephony and computer telephony integration it was clear that every connection and interface was proprietary, expensive for the customer and generally unreliable. For small and medium sized enterprises the state of the market created a particular dilemma. Either cancel plans for increasing its productivity by automating communication processes or invest in a clearly overpriced solution which will be difficult to install, maintain and administrate?

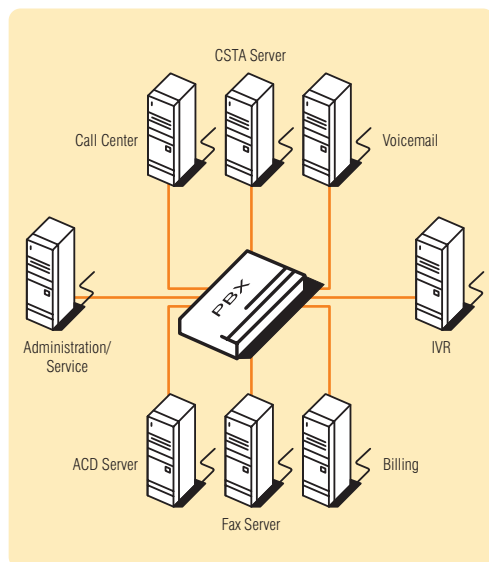
Now in 1998, the goal has been achieved. Novavox presents the first standard office communication platform in the world.

**Smartphone Pro - The first fully integrated communication product designed especially for small and medium enterprises.**

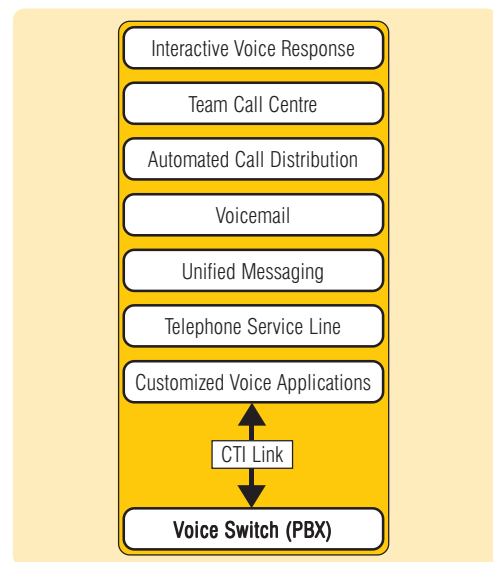


<b>IVR</b>	Interactive Voice Response
<b>TSL</b>	Telephone Service Line
<b>ACD</b>	Automated Call Distribution
<b>CVA</b>	Customized Voice Applications
<b>VM</b>	Voicemail
<b>TCC</b>	Team Call Centre
<b>UM</b>	Unified Messaging

## Today's CTI Systems



## Communication Office Concept



Designed for  
  
**Microsoft®  
BackOffice™**

**Smartphone™**



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